

Miners' Promise

A Partnership About People



Miners' Promise
your family our family

We'll take care of
you and your family

About Us

Miners' Promise has been taking care of resources sector employees and their families since 2010.

Miners' Promise is an independent not-for-profit organisation and registered charity here to assist all employees working in the Australian resources sector and their immediate family when impacted by a non-workplace or workplace crisis, including but not limited to a significant accident, illness or death.

Miners' Promise is your confidential and trusted advisor providing personalised support in times of crisis and recovery. We're not an insurer and not an Employee Assistance Program (EAP). We are completely unique and here to provide you and your family with immediate support specifically tailored to the crisis you're experiencing.

Here at Miners' Promise, we utilise a companion-model and walk alongside you and your family to provide the best possible care. We work closely with you to carefully explore the support you require and deliver tailored practical, emotional and financial assistance together with loving care and we're beside you for as long as you and your family require. Our focus is always on ensuring that the plan meets the needs and expectations of you and your family and remains adaptable and fluid in nature.

If a crisis is work-related, Miners' Promise will work closely with you and your employer and provide support complementary to any services that are provided through Workers Compensation, EAP and insurances ensuring every possibly opportunity for assistance is accessible to you and your family.

Miners' Promise exists only to assist and support employees and their immediate families **working in the Australian resources sector**.



Support

Every crisis is different, and every person requires unique support. Our priority is to meet the emotional, financial and practical needs of those experiencing crisis and this makes our support extremely diverse.

Here are a few examples of ways we assist our members:

- a. Emotional support;
- b. Assistance with the short-term payment of utilities, rent or mortgages;
- c. Flights, accommodation, car hire and travel expenses;
- d. Sourcing and arranging services, for example; hiring cleaners, maintenance workers, meal services and other daily living support deemed necessary;
- e. Advocacy and liaison with other agencies including financial institutions, lawyers, superannuation funds, insurance companies and others as required;

- f. Funds for funeral and memorial expenses, as well as assisting with coordination where required;
- g. And we're a shoulder to lean on 24/7.

Crisis support and follow-up is provided by a Miners' Promise Family Support Advisor (FSA). Our FSA's primary role is to connect and work with you and your family following a crisis with the objective of providing bespoke tailored support and assistance, in order to help you through the emotional and practical challenges you're facing.

Our FSAs have tertiary qualifications in Allied Health (Psychology and Social Work) and extensive experience in psychosocial welfare support and in mental health.

Why Join Miners' Promise?

These small excerpts from families who we've supported through crisis, give insight into how important it is to be a member of Miners' Promise. For full stories and hundreds of testimonials visit www.minerspromise.org.au



Brentyn Pettingill

When I was diagnosed with Lung Cancer, Miners' Promise provided me with incredible support unique to my needs. They took the time to explore and plan with me what the road from diagnosis to recovery would look like and how they could best assist me.

Their practical support was invaluable, and I will forever treasure their emotional support. They have been there for me throughout my entire recovery and I urge everyone to become a member of Miners' Promise. The support they offer is second to none, invaluable and irreplaceable.

~Brentyn Pettingill

The Late David Hooper

My brother David and his wife Diana both very sadly passed away. The support we received from Miners' Promise provided enormous peace of mind for both David and Di whilst they were ill and for all the family. The support was vast and all encompassing. Alongside the emotional care, Miners' Promise provided meals, house cleaning, advocacy with other agencies, assistance to secure David's superannuation claim, flights for family and ultimately paying for both funerals.

Things would have been so much harder without Miners' Promise and my hope is that everyone experiencing a crisis like this has Miners' Promise beside them.

~David Hooper's Family

The Late Andy Van Dijk

It's hard to put into such a short amount of words what Miners' Promise has done for our family or to explain the impact it had on us after dad passed away unexpectedly from a heart attack. They took such a weight off our shoulders and helped us stay on our feet during the whole process. My mother often mentions how lucky we were to have someone like Miners' Promise assisting us and thank goodness that dad had this support set up. We would not be where we are today without them and it is something we will never forget and be forever grateful for.

~Family of the Late Andy Van Dijk

The Late Daniel Burvill

Our son Daniel took his own life 17 days before his 22nd birthday. When we contacted Miners' Promise, we had raw emotions, confusion, sadness and we were in the unknown. Within a day, Miners' Promise came into our home, our life and our family. Words cannot describe the days of just blur. I cannot express enough the intimate, connected support and services Miners' Promise brought to our family.

Being there for direction and providing us with a path to follow and with emotional support, counselling, financial assistance and helping us with the processes required with the death of a loved one. Our family will recover from the tragic changes to our lives. We will push forward the amazing empowerment from having Miners' Promise with us in the most devastating time and get through to find a future with our families.

~Burvill Family

Katie Smith & Mitch Herbert

My partner was in a substantial accident and needed to be flown from Kalgoorlie to Perth for surgery. I was 6½ months pregnant. Miners' Promise stepped in and immediately organised my flight to Perth to be by Mitch's side and my accommodation and meals, and made sure I was okay.

My partner was in a straight leg brace when we got back to Kalgoorlie. Miners' Promise organised regular house cleaning, transport and so much more – I don't know what we would have done without them. I was scared and alone when my partner was flown to Perth. Miners' Promise was there for me the entire time, comforting and reassuring, and there any time for me to call. They are a godsend! I encourage anyone who is not yet a member to join – we would have been lost without them.

~Katie Smith & Mitch Herbert

Member Discount & Benefits Program

Our core membership benefit is to support you and your immediate family in the event of a crisis however, we're also committed to supporting the wellbeing of our members year-round.

Your Miners' Promise membership gives you access to a huge range of discounts and benefits available 24 hours a day, 7 days a week and most offers are both physical and digital so if you're heading to the movies on Sunday, just buy your voucher online and show it at the cinema on your phone.



DISCOUNTS INCLUDE

up to
48%ff Cinema Vouchers

20%ff Goldfields Oasis Gold & Aquatic Memberships

up to
19%ff Rottneest Ferry Transport

up to
20%ff Captain Cook Cruises

up to
33%ff Theme Parks

and MUCH, MUCH MORE!

Join or Donate

Become a Miners' Promise Member

☐ \$16 Fortnightly

☐ \$34.66 Monthly

☐ \$104 Quarterly

☐ \$208 Half Yearly

☐ \$416 Yearly

or

☐ Salary Deduction

(We will check to see if you are eligible for salary deduction with your current employer – \$8 weekly.)

Please complete payment details below

OR _____

Make a Donation

All donations over \$2 are tax deductible. Please make your donation below or online www.minerspromise.org.au/donate

I would like to donate the following amount and please accept my one-off gift of:

\$_____

or

☐ \$20

☐ \$50

☐ \$100

OR

Please debit \$_____ each month from my credit card until I advise otherwise.

Please complete payment details below

Payment Details

Title:_____ First Name:_____

Last Name:_____

Employer:_____

Company Position:_____ Employee No:_____

Address:_____

Suburb:_____

State:_____ Post Code:_____

Work Email:_____ Private Email:_____

Phone:_____ Date of Birth:_____

Payment Information

☐ Visa

☐ Mastercard

Card Number:_____

Card Holder's Name:_____ Expiry Date:_____

Signature:_____ Date:_____

Return your completed form to:

Miners' Promise Ltd
PO Box 7165, Cloisters Square WA 6850
Or via email to info@minerspromise.org.au

By completing this form, I agree to Miners' Promise Ltd Terms and Conditions and understand that the above arrangement shall remain in place until such time as it is withdrawn by me in writing.

Can I Join?

Yes, we accept membership from all Australian resources sector employees aged between 18 and 65.

The Australian resources sector includes all companies and contractors aligned with mining, oil and gas, and construction, either directly or indirectly, and irrespective of if you work on site or in an office.

What is the Cost of Miners' Promise Membership and How Can I Join?

Miners' Promise membership is just \$8 per week.

For less than the cost of two coffees per week, you can ensure that you and your family receive the support you deserve and greatly need should crisis occur.

Simply complete and return the attached membership form or alternatively complete our online membership form on the Miners' Promise website www.minerspromise.org.au



Other Ways to Support Miners' Promise

Workplace Giving Program

Is Miners' Promise included in your employer's workplace giving program? Ask your employer today about including Miners' Promise in your workplace giving program alongside your employer's other nominated charities.

Miners' Promise is a registered charity with Deductible Gift Recipient (DGR) status.

Donations

As a registered charity, all donations to Miners' Promise over \$2 are tax deductible. We welcome donations of all shapes and sizes.



Miners' Promise Ltd

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